



What is covered?

We cover every product component that we manufacture and the installation of products we do not manufacture with our 1 YEAR LIMITED WARRANTY.

Installed products themselves are covered by their individual manufacturer's warranties.

See our complete [WARRANTY STATEMENT](#) for details.

What is not covered?

- Routine maintenance as outlined in the Scamp owner's manual and the individual product manuals.
- Use of a product or component in a way for which it was not intended. Including use of the recreational vehicle for commercial, residential, or other non-recreational purposes.
- Normal wear and tear: Staining, fading, weathering or normal deterioration of surfaces or parts not limited to: seals, sealants, tires, flooring, bearings, upholstery, springs , gaskets or gel-coat.
- Damage as a result of floods, winds, lightning, accidents, condensation, corrosive atmosphere, road salt or other conditions beyond the control of Scamp.
- Normal hairline surface cracks caused by gel-coat stretch.
- Glass breakage.
- Services or inspections which indicate that a component is functioning as designed.
- Repairs for which the owner refused warranty service, did not follow the warranty procedure or did not follow instructions for repairs.
- Travel or shipping expenses incurred while transporting the recreational vehicle or component(s) to be serviced.

- Components or products which are not installed by Scamp.
- Repairs, modifications, or services not performed by Scamp.
- Damage as a consequence of any misapplication, abuse, unauthorized alteration, improper service, improper operation, improper storage or failure to provide reasonable and necessary maintenance.
- Any component or design with which the purchaser may be dissatisfied, but is performing as intended.
- Any product primarily used or registered outside Canada or the USA.
- Any special, indirect or consequential property, economic or commercial damage of any nature whatsoever.

How do I make a claim?

Before making a claim please make a thorough inspection to determine the source of the problem, which part is defective and what service may be required.

For products covered by Scamp's 1 YEAR LIMITED WARRANTY:

Please contact our customer service team for assistance.

800-346-4962

218-947-4932

customerservice@scamptrailers.com

For products covered by a separate manufacturer's warranty:

Please contact the product manufacturer directly for assistance.

Product Manufacturers

This list is provided as a tool to assist you in locating information regarding separate warranties. This list is updated regularly but the information is NOT guaranteed to be accurate and subject to change at any time.

Product	Model #	Manufacturer	Parts	Labor	Contact
Roof Fan 10 speed	Maxxfan Deluxe 7500K	Airxcel	2 Year	X	316-832-3400
Bath Fan	Ventline Vanair - VP	Dexter	1 Year	X	574-848-4491
Air Conditioners	Brisk II, Penguin II	Dometic	2 Year	2 Year*	800-544-4881
Furnace	Suburban NT-16SE-Q	Airxcel	2 Year	X	316-832-3400
Cooktop	Suburban SDN2	Airxcel	2 Year	X	316-832-3400
Glass Cover Cooktop	2BR-1066051	Dometic	1 Year	1 Year*	800-544-4881
Range/Oven	Suburban SRNA3SBBM	Airxcel	2 Year	X	316-832-3400
Range Hood	S0721-20BD-F-1	Dexter	1 Year	X	574-848-4491
Refrigerators	RM2193, RM8501, CRX 65, RMD10.5	Dometic	2 Year	2 Year*	800-544-4881
Microwave	CM11040BKT	Contoure	1 Year	X	888-656-9317
Water Heater (On-Demand)	Girard GSWH-2	Girard	2 Year	2 year*	949-259-4024
Water Heater 4 Gal.	Suburban SW4DE	Airxcel	2 Year	X	316-832-3400
Toilet	711-M28C	Dometic	2 Year	2 Year*	800-544-4881
Water Pump	Shurflo 4008	Pentair	1 Year	X	800-854-3218
12v RV Television DVD Combo	JE1914DVDC	ASA Jensen	1 Year	X	877-845-8750 800-688-3135 inquiry@asaelectronics.com

Antenna	King Jack OA8400	King Connect	1 Year	X	952-922-6889
Thermostat	1E78-140	Emerson	3 Year	X	877-978-7828
Converter/Charger	Intelli Power 9200	Progressive Dynamics	2 Year	X	269-781-4241
Fuse and Breaker Panel	PD5000	Progressive Dynamics	2 Year	X	269-781-4241
Windows	Hehr	Lippert	1 Year	X	574-537-8900
Trailer Cover	Polypro	Classic Accessories	3 Year	X	800-854-2315
Battery	Group 24, Group 27	Continental	1 Year	X	800-944-2115
Awning	(8ft) F45S-06280H01E (12ft) F45S-06280B13E	Fiamma USA	1 Year	X	techservice@fiammausa.com
Axle	Lippert	Lippert	3 Year	3 Year	574-537-8900
19ft Landing Gear	LG-1	Stromberg Carlson	1 Year	X	574-537-8900
Back-up Camera	Vision S	Furrion	1 Year	X	support@furrion.com

*Labor is covered under specific conditions.

1 YEAR LIMITED WARRANTY

Eveland's Inc. DBA: "Scamp Trailers" warrants to the purchaser of this recreational vehicle that the components manufactured by Scamp will be free from defects in material and workmanship under normal use for a period of one (1) year after date of sale, whether or not use begins on this date. This warranty is to the first retail purchaser and is NON-TRANSFERABLE.

Manufacturing defects reported to Scamp within the 1 year warranty period, will be either (at Scamp's option) repaired or replaced. In the event a replacement component is no longer available, Scamp may elect to use a component of similar function and quality.

Third party products installed, but not manufactured by Scamp are not covered by this warranty. Such products include but are not limited to: air conditioner, roof fan, toilet, stove, range, water heater refrigerator, microwave, furnace, television, antenna, trailer cover, solar kit, brakes, axle etc. These products are warranted only by the original manufacturer and only if and to the extent set forth in the original manufacturer's warranty. Scamp will not be liable for any damage or loss of any nature with respect to third party products or the failure of any such supplier to perform under its warranty.

SCAMP SHALL IN NO EVENT BE RESPONSIBLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, OR SPECIAL DAMAGES RESULTING FROM A DEFECT IN ITS PRODUCTS. (Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.)

THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ALL OTHER EXPRESS WARRANTIES. AFTER THE LIMITED ONE YEAR WARRANTY HAS EXPIRED, Scamp SHALL NOT BE RESPONSIBLE FOR ANY IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. (Some states do not allow these limitations, so the above may not apply to you.)

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE

SCAMP WARRANTY PROCEDURE

To initiate a claim, contact the Scamp warranty department. Any claim must be made within the warranty period (one year from the date of sale).

In many cases, a quote for repairs will be required prior to a repair authorization. If the claim meets the terms in the warranty statement, a Warranty Authorization will be given. Services or repairs made without authorization will not be reimbursed.

Once authorized the repair must be completed within 60 days and any invoices submitted.

If, after 60 days, the work is not completed, the claim may be re-opened or a second claim may be initiated provided the trailer is still within the initial one year warranty service period.

Follow the instructions given either by the warranty dept or the instructions given by the authorized service center. DO NOT IGNORE THE INSTRUCTIONS AS IT MAY MEAN REJECTION OF THE WARRANTY CLAIM.

Any defective parts must be kept and returned to Scamp (unless otherwise instructed) to receive warranty reimbursement, DO NOT THROW DEFECTIVE PARTS AWAY UNLESS INSTRUCTED TO DO SO.

Products or components covered by their own warranty and sold/installed by Scamp may also need a Warranty Authorization to initiate repairs or receive reimbursement. Contact the product manufacturer for specific details and instructions.

Customer Signature _____ Date: _____